

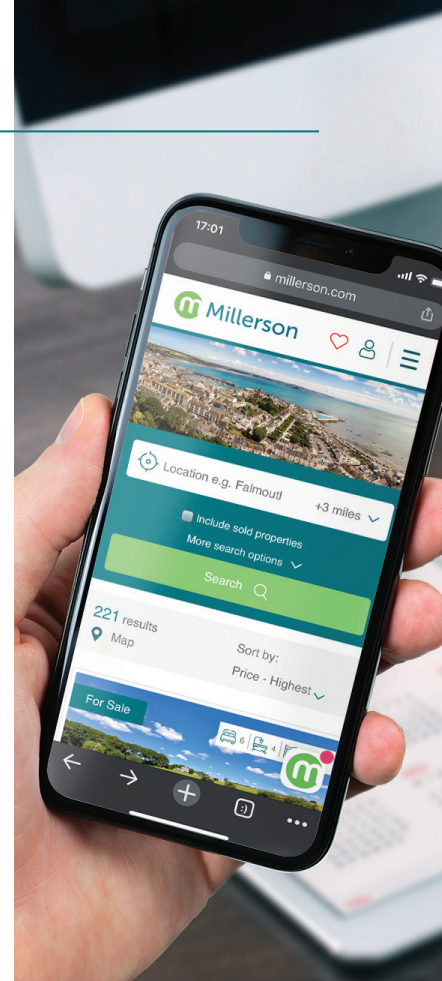
KEEPING YOU SAFE AND MOVING

We understand that restrictions have been tightened for the next 4 weeks and you may now want to still get on and view that property you have been looking at online for the last few weeks. Here at Millerson we can be sure this is done safely for you, our sellers, landlords and our staff.

From Thursday 5th November the Government guidelines state 'People should use virtual viewings before visiting properties in person where possible, in order to minimise public health risks. If any member of either the household being viewed, or the household undertaking a viewing is showing symptoms of coronavirus or is self-isolating, then a physical viewing should be delayed.

To do our best to prevent the spread of Covid-19 we will ask you to answer some questions on your health prior to being able to view any of our properties with us. These questions will be on our online form which must be completed and returned to us at least 24 hours prior to your appointment.

Initial viewings may be done virtually wherever this is possible and physical viewings then will be conducted where buyers are seriously considering making an offer on a property.



I STILL WANT TO VIEW A PROPERTY

Why would you view virtually? This may help reduce the number of properties people need to visit before finding their perfect home and lessen any risk.

As an industry we have not been advised to supply PPE but will require all parties to use what they have access to including face masks and gloves. It will be your responsibility to provide these and dispose of them correctly.

Viewings will be conducted by appointment only and can only take place once the 'Coronavirus Health Assessment' form has been returned by all parties including our sellers and staff.

The property you wish to view will be prepared with all surfaces being sanitised and internal doors opened to minimise contact. We will ask you to sanitise your hands and wear gloves prior to looking around the property.

The seller of the property will vacate the property whilst viewings are taking place in order to minimise your contact with those not in your household. When viewing a property please avoid touching surfaces where possible.

We have to restrict the number of people who accompany you on a viewing to one other from your immediate household so that social distancing can be practised.

Please ensure you practice social distancing from our staff when viewing, it will be strange for us too not to shake hands or touch elbows – but we will still have a warm and welcoming smile for you.

TO DO

- ✓ If possible view virtually first?
- ✓ Fill out and return the 'Coronavirus Health Assessment' form?
- ✓ There are 2 or less people from our immediate household attending?
- ✓ Bring your face mask and gloves?

If you have any questions on the above or anything else about buying a property in the current climate, please feel free to contact your local branch